

**COVID-19 UPDATE
MAY 22, 2020**

RE: IMMEDIATE CHANGES IN BUSINESS OPERATIONS

To Our Valued Customers:

Effective Friday, May 22, 2020 we will be again welcoming customers into our branch facilities.

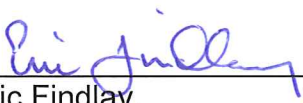
As you know, for the past two months we have been facilitating your orders through a parking lot service approach. While this has been working relatively well, we believe we can enhance our service, and reduce wait times, by now adjusting this process. We will now be again taking orders at our counters, while maintaining protocols related to COVID-19. These protocols include restricting the number of customers in our facilities at any one time, as well as continuing to maintain proper social distancing throughout the ordering and payment process. Sanitization and hand washing stations are available, as well as access to our washroom facilities. All of these high traffic areas will be sanitized on a frequent basis.

We appreciate your patience and understanding the past few months, as we have modified our business practices to continue to service your needs, while following the Health Authority Guidelines to minimize the spread of COVID-19.

We continue to encourage the use of our online portal, or calling and communicating ahead of time, with our staff, so we can have your order ready in advance of your arrival.

Thank you again for your continued support of Frontier Supply, and for your ongoing work as an essential service provider in the province.

Sincerely,
FRONTIER SUPPLY



Eric Findlay,
Director